

Audio Conference



Accident/Incident Investigations and Revised Reporting Requirements

Presented by:

Lydia Restivo, RN, CDONA

Quality Compliance Consultant

Healthcare Compliance Group, Lake Success, NY

2 CEUs Approved for NAB for LNHA's

**Monday, February 13, 2012
10:00 am—12:00 pm**

This audio conference is sponsored by:

Healthcare Compliance Group

Foundation
for
Quality
Care



PROGRAM INFORMATION

Effective October 17, 2011 the procedure for reporting abuse, neglect or mistreatment to the NYSDOH has changed. Electronic notification of reportable accidents/incidents is just the beginning of the notification revisions.

Along with this new procedure, DOH has issued extensive clarifications regarding what to report, when to report and how to report a myriad of events that may occur in your facility. The clarifications range from reporting abuse, sexual assault, verbal abuse, elopement, injuries of unknown origin to failure to follow the care plan.

It all starts with the Accident/Incident Investigation! This program will help Administrators and Directors of Nursing learn how to revise facility policies and procedures and develop systems to ensure viable accident/incident investigations are conducted to maintain compliance in abuse reporting activities.

At the conclusion of the presentation, the participant will be able to:

- Know how to report accidents/incidents via the Health Commerce System (HCS)
- Distinguish between a reportable and Non-reportable incident
- Conduct a viable accident/incident investigation
- Provide DOH with necessary components of the investigation

TARGET AUDIENCE

Owners/Operators, Administrators, Directors of Nursing, Nurses of long term care facilities and other Interdisciplinary Team members.

PRESENTER

Lydia Restivo—Lydia is the Quality Assurance Consultant for Healthcare Compliance Group, LLC. In this position Lydia provides her regulatory expertise to clients and the Long Term Care industry. Lydia's unique qualities and ability to identify problems and cultivate change makes her a valuable asset to her clients and to the company she represents.

Lydia has been involved in long-term care for over thirty-five years. Lydia has had the unique professional experience of being with a long-term care facility from its inception and leading it to become one of the finest facilities on Long Island. Under her leadership as Director of Nursing, the facility received perfect certification surveys continuously over the years. Her past experiences include surveyor/auditor for IPRO (PSRO of Queens County, NY) where she assisted facilities with Medicare coverage determinations and quality of care requirements for Medicare recipients. For the past several years, she has used her extensive experience to develop and present educational seminars devoted to providing facility staff with state-of-the-art information on a multitude of clinical and administrative issues. Lydia has authored published articles on the business components of providing clinical care in the long term care industry. Prior to joining Healthcare Compliance Group, LLC, Lydia served as the Director of Regulatory Compliance and Clinical Services for the American College of Health Care Administrators. In this role, Lydia was active in the coordination of all activities, policies, procedures and "Q&A" for My Ziva, and MyZiva.net.

GENERAL INFORMATION

Audio Conference

Monday, February 13, 2012 from 10:00 am—12:00 pm

CEUs

Two (2) CEUs are available for LNHA

REGISTRATION

Registration is required due to limited space

FEE

NYSHFA Members—\$125.00 Non-Members—\$175.00

CONFIRMATIONS

On Friday, February 10, 2012, all paid registrants will be e-mailed:

- * A call in number/passcode
- * The handouts
- * A LNHA credit form
- * An evaluation form

QUESTIONS

Call Becky Lane at (518) 462-4800 ext. 10 or e-mail to blane@nyshfa.org

REFUND & CANCELLATION POLICY

Full refunds will be issued up to three business days prior to the audio conference. After that, a \$30.00 administrative fee will be charged. No refund will be issued after the conference call.

REGISTRATION FORM — "ACCIDENT/INCIDENT INVESTIGATION 2/13/12 from 10:00 am—12:00

NOW AVAILABLE—Online Registration

You can register online by going to www.nyshfa.org/Events/AccidentIncidentAudio2012. Please note you will need to enter a user name and pass word.

Name of Applicant _____ Admin. License # _____

Title of Applicant _____

Facility _____

Facility Address _____

City _____ State _____ Zip Code _____

() _____ () _____
Work Telephone Work Fax

E-mail Address _____

Audio Conference Fee (Note: price includes handouts)

- NYSHFA Members: \$125.00
 Non-Members: \$175.00

Payment Method (check method of payment)

- Check (Please make checks payable to: Foundation for Quality Care)
 Discover Visa MasterCard American Express

Credit Card # _____ Exp. Date _____

Name on Card (Exactly as appears on card) _____

Credit Card Billing Address _____

Cardholder Signature _____

I authorize NYSHFA to use the above MasterCard, Visa, Discover, or Amex to charge applicable registration fees. I also understand that registration fees of those who cancel the day of the program or fail to attend are forfeited. Substitutions are permitted and encouraged.

Mail To

Foundation for Quality Care
33 Elk Street, Suite 300
Albany, NY 12207

Contact Information

Phone: (518) 462-4800 ext. 10
Fax: (518) 426-4051
Email: blane@nyshfa.org

NOTE: If you have faxed in your registration, please make sure you mail the original with your payment.