

AHCA New Release – National Quality Improvement Awards

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Long Term Care Facilities Earn National Quality Improvement Recognition

341 Facilities Across the Nation Praised for Their Exceptional Commitment to Quality Care

Washington, D.C. – The American Health Care Association and the National Center for Assisted Living (AHCA/NCAL) will present Quality Awards to 341 long term care facilities that demonstrated an extraordinary commitment to quality care for the nations' frail, elderly and disabled.

“Recipients of our Quality Award reflect the long term care profession’s commitment to meeting customers’ needs through a process of continuous quality improvement. Increasingly, through programs such as *Advancing Excellence in America’s Nursing Homes* campaign, providers recognize how this translates into enhanced quality of care and quality of life for their residents,” said AHCA/NCAL President and CEO Bruce Yarwood. “Recipients of this prestigious award know that the pursuit of excellence is a continuous journey, and that the satisfaction of residents, families and staff makes the journey worthwhile.”

The Awards in 2008 consist of an entry level, Step I Award, a more rigorous Step II Award, and a final Step III Award that mirrors the Baldrige National Quality Award criteria. This year 315 facilities will be recognized with the Step I Award, 23 facilities will receive the Step II Award, and 3 facilities will be recognized for reaching the highest level of performance excellence, Step III. A total of 647 applications were received from four categories of long term care providers in 47 states

Bernie Dana, Chair of The Quality Award Board of Overseers, commended the program, stating, “The highly recognized AHCA/NCAL Quality continues to be a successful, independently judged, criteria-based, award program.” The Quality Award Board of Overseers strengthened the program by developing 11 success factors that serve as a valuable framework and tool for facilities that are initiating a systems-based perspective to achieve sustainable levels of performance excellence.

The AHCA/NCAL Quality Award is informed by criteria from the Malcolm Baldrige National Quality Award, which is the nation’s premier recognition for quality achievement. AHCA/NCAL’s award recognizes the commitment to a continuous quality improvement process at nursing facilities, assisted living residences, and residences for persons with mental retardation or developmental disabilities. Recipient facilities have made quality outcomes and customer satisfaction top priorities.

The Quality Award was created in 1996 and is part of AHCA/NCAL's extensive quality program. Step I awardees developed solid vision and mission statements, and an awareness of their environment and customers' expectations. Recipients at the Step II level addressed their approaches to the core values and concepts of visionary leadership, focus on the future, resident-focused excellence, management by fact, organizational and personal learning, valuing staff and partners, systems perspective and innovation, and focus on results and creating value.

The Step III category addressed the Baldrige National Quality Award criteria in its entirety, specifically their achievement of superior results through their approaches and integration of the seven major categories of leadership; strategic planning, focus on customers, measurement, analysis and knowledge management, workforce focus, process management and results

The Quality Awards are made possible through the work of dedicated examiners who work individually and collectively to review each application, select award recipients, and provide individualized feedback reports to all applicants. This year, 100 individuals, who are healthcare providers or staff of Quality Improvement Organizations, volunteered their time for this effort. The Quality Award recipients will be honored for their achievement and presented with their award during AHCA/NCAL's 59th Annual Convention and Exposition, October 5-8, 2008 in Nashville, TN.

The awards are sponsored by McKesson Medical-Surgical, a leading distributor of medical supplies and equipment to physician practices, surgery centers, hospitals, home care, and extended care facilities, and they are a valued AHCA/NCAL Associate Business Member and My InnerView, a Web-based applied research and quality-management company that supports leaders across the entire assisted living, senior housing and skilled nursing profession with tools to measure, benchmark and improve performance.

The 2008 Quality Award Recipients

Step III Recipients

Clement Manor – Greenfield, WI

ElderWood Health Care at Lakewood – Hamburg, NY

Villa St. Vincent/The Summit/Good Shepherd Hall – Crookston, MN

Step II Recipients

California

Golden LivingCenter - Country View Alzheimer's Care

Golden LivingCenter - Fresno

Connecticut

Manchester Manor Health Care Center

Massachusetts

Jewish Geriatric Services

Palm Manor - Genesis HealthCare Corp.

Minnesota

Golden LivingCenter - Chateau
Golden LivingCenter - Otter Tail Lake
Green Lea Manor & The Meadows of Mabel
Madonna Living Community

North Carolina

Brian Center Lincolnton Health and Retirement

New Hampshire

Golden View Health Care Center

New Jersey

The Orchards at Bartley
Van Dyk Manor of Montclair

New York

ElderWood Health Care at Riverwood

Ohio

Alois Alzheimer Center
Altercare of Bucyrus Center for Rehabilitation & Nursing Care

Oregon

Oregon Veterans Home

Rhode Island

KindredHeights Nursing and Rehabilitation Center - Kindred Healthcare

South Dakota

Golden LivingCenter - Milbank
Golden LivingCenter - Redfield

Washington

Richmond Beach Rehab
St. Francis of Bellingham

Wisconsin

Pine Manor Health Care Center

Step I Recipients**Alabama**

Capitol Hill Healthcare and Rehab First
Golden LivingCenter - Hueytown
Golden LivingCenter - Meadowood
Golden LivingCenter - Oneonta
Hartford Health Care
Lynwood Healthcare and Rehabilitation Center
Mitchell-Hollingsworth Nursing and Rehab Center
Windsor House - Diversicare Management

Arkansas

Garland Nursing & Rehab
Golden LivingCenter - Harrison
Golden LivingCenter - Monticello
Newport Healthcare & Rehabilitation Center
Rich Mountain Nursing & Rehabilitation Center

Sheridan Healthcare and Rehab Center
The Pines Nursing and Rehabilitation Center
Walnut Ridge Nursing & Rehabilitation Center

Arizona

Maryland Gardens
Valley Health Care and Rehabilitation Center

California

Alta Vista Healthcare
Arroyo Grande Care Center
Cedar Crest Nursing and Rehabilitation Center
Country Villa Belmont Heights
Country Villa Claremont Healthcare Center
Country Villa Huntington Drive Healthcare Center
Country Villa La Mesa
Country Villa Monte Vista Healthcare Center
Country Villa Murrieta Healthcare Center
Country Villa Rancho Mirage Healthcare Center
Country Villa Redlands
Country Villa West Covina Healthcare Center
Downey Care Center
Golden LivingCenter - Fresno Behavioral Care
Golden LivingCenter - Galt
Golden LivingCenter - Hy-Lond
Medical Hill Rehabilitation Center
Orangetown Rehabilitation Hospital
Pacific Coast Care Center
Siena Care Center
The Remington Club Healthcare Center
The Tunnell Center for Rehabilitation and Healthcare
ValleyGardens Health Care and Rehabilitation Center
Village Square Nursing and Rehabilitation Center

Colorado

Bruce McCandless Colorado State Veterans Home
Good Samaritan Society - Loveland Village
Sable Care Center
Skyline Ridge Nursing and Rehabilitation

Connecticut

Beechwood Rehabilitation & Nursing Center
Branford Hills Health Care Center
Chestnut Point Care Center
Farmington Care Center
Harborside Healthcare Arden House
MarathonHealthcare Center of Norwalk
MarathonHealthcare Center of Torrington
MarathonHealthcare Center of Waterbury
Park Place Health Center

Parkway Pavilion Healthcare
Pendleton Health & Rehabilitation Center
Salmon Brook Center - Genesis HealthCare Corp.
Sterling Manor
Sun Healthcare St. Joseph's Manor
The Crossings - West Campus
Trinity Hill Care Center
Windsor Rehabilitation and Healthcare Center

Delaware

Heritage at Dover

Florida

Southern Pines Healthcare Center

Georgia

Camellia Health and Rehabilitation Center
Douglasville Nursing & Rehabilitation Center
Effingham Care Center
Golden LivingCenter - Briarwood
Golden LivingCenter - Thomasville
Greene Point Health and Rehabilitation Center
Heritage Healthcare at Grandview
Heritage Healthcare at Holly Hill
Heritage Healthcare at Lakehaven
Heritage Healthcare at Sunrise
Heritage Healthcare of Franklin
Heritage Inn Health & Rehabilitation Center
LakeCity Nursing and Rehabilitation Center
Magnolia Manor
Oak View Home
Savannah Specialty Care Center
SunBridge Care & Rehabilitation - Cartersville
SunBridge Care & Rehabilitation - Griffin
The Oaks at Peake Health Care Center
Thomson Health and Rehabilitation
UniHealth Post Acute Care-Brookhaven

Iowa

GRMC Klein Center
Hilltop Care Center
Mercy Living Center - North
Prairie Ridge Care and Rehabilitation

Idaho

Boise Health and Rehabilitation Center
Caldwell Care Center
Nampa Care Center

Indiana

Eagle Creek Health and Rehabilitation Center
Golden LivingCenter - Brandywine

Golden LivingCenter - Fountainview Place
Golden LivingCenter - Valparaiso
Regency Place of Dyer
Regency Place of Greenfield
Southwood Health and Rehabilitation Center
Valley View Health Care Center

Kansas

Medicalodges Kinsley

Kentucky

Bashford East Health Care
Edmonson Health Care
Golden LivingCenter - Camelot
Golden LivingCenter - Stanford
J J Jordan Geriatric Center
Kensington Manor Nursing and Rehabilitation Center
Life Care Center of La Center
Medco Center of Campbellsville
Metcalf Health Care Center
Robertson County Health Care Facility
Springfield Nursing and Rehabilitation

Louisiana

Claiborne Healthcare Center - A Nexion Facility
Gonzales Healthcare Center - A Nexion Facility
Lafayette Care Center - A Nexion Facility
Vivian Healthcare Center - A Nexion Facility

Massachusetts

Avery Manor
Braintree Manor Rehabilitation and Nursing Center
Brigham Manor Skilled Nursing and Rehabilitation Center
CountryGardens Skilled Nursing and Rehabilitation Center
Crawford Skilled Nursing and Rehabilitation Center
EPOCH Senior Healthcare of Melrose
Forestview Nursing Home of Wareham
Franklin Skilled Nursing and Rehabilitation Center
Golden LivingCenter - Fitchburg
Golden LivingCenter - Plymouth
Hammersmith House Nursing Care Center
Harborlights Rehabilitation and Nursing Center
Highgate Manor Center for Health and Rehabilitation
Hillcrest Nursing Center
Keystone Center - Genesis HealthCare Corp.
LifeCare Center of the North Shore
LifeCare Center of the South Shore
Mount Greylock Nursing Home
Oakwood Rehabilitation and Nursing Center
Presentation Nursing and Rehabilitation Center

River Terrace Healthcare
Shaughnessy-Kaplan Rehabilitation Hospital - TCU
SunBridge Care & Rehabilitation - Hadley at Elaine
SunBridge Care & Rehabilitation - Woodmill
The Highlands
Westborough Health Care Center

Maryland

Chesapeake Woods Center
Corsica Hills Center - Genesis HealthCare Corp.

Maine

Eastside Rehabilitation and Living Center
Norway Rehabilitation and Living Center

Michigan

Heather Hills Care Center
Rivergate Terrace

Minnesota

Birchwood Arbors
Cambridge Health Care Center
Cerenity Care Center on Dellwood Place
Cerenity Senior Care - Marian of St. Paul
Cerenity Senior Care of White Bear Lake
Country View Senior Living Community
Glen Oaks Senior Care Campus
Golden LivingCenter - Delano
Golden LivingCenter - La Crescent
Golden LivingCenter - Olivia
Golden LivingCenter - Slayton
Good Samaritan Society - Albert Lea
Grand Meadow Healthcare Center
Prairie View Healthcare Center
St. Eligius Health Center
St. Lucas Care Center
St. Raphael's Health and Rehabilitation Center
Sterling Park Commons
Sterling Park Health Care Center
Temperance Lake Ridge Senior Housing
The Colony at Eden Prairie

Missouri

Golden LivingCenter - St. James
LifeCare Center of Brookfield

Mississippi

Golden LivingCenter - Batesville
Golden LivingCenter - Eason
Golden LivingCenter - Ripley
Golden LivingCenter - Southaven
Golden LivingCenter - Tylertown

North Carolina

Capital Nursing and Rehabilitation Center
Golden LivingCenter - Charlotte
Golden LivingCenter - Greenville
Golden LivingCenter - Lumberton
Guardian Care of Ahoskie
Kinston Rehabilitation & Healthcare Center
Liberty Commons Nursing & Rehabilitation - Rowan County
Maple Leaf Health Care
Mary Gran Nursing Center
Pettigrew Rehabilitation and Healthcare Center
Rehabilitation and Nursing Center of Monroe
Shoreland Healthcare and Retirement Center

North Dakota

Benedict Court
St. Catherine's Living Center

Nebraska

Gold Crest Retirement Center

New Hampshire

Dover Rehabilitation and Living Center
Northwood Rehabilitation and Nursing Center
SunBridge Care & Rehabilitation - Rochester
The Courville at Nashua

New Jersey

Inglemoor Rehabilitation and Care Center
Kresson View Center - Genesis HealthCare Corp.
Millville Center - Genesis HealthCare Corp.
Van Dyk Manor of Ridgewood

New Mexico

Good Samaritan Society - Las Cruces Village
Northgate Unit of Lakeview Christian Home of the Southwest, Inc.

New York

Autumn View Health Care Facility

Ohio

Altercare of Alliance Center for Rehabilitation and Nursing Care
Altercare of Nobles Pond, Inc.
Altercare of Valley View Nursing Home
Altercare of Wadsworth
Bowling Green Manor
Cambridge Health and Rehabilitation Center
Country Lawn Center for Nursing and Rehabilitation
Harboside of New Lebanon
Lanfair Center for Rehabilitation and Nursing
Louisville Center for Rehabilitation and Nursing Care
Mayfair Village
SEM Haven Health Care Center

St. Leonard
SunBridge Care & Rehabilitation - Marion
The Greens Nursing and Rehabilitation Center
Transitional Living Centers
Van Wert Manor
Wapakoneta Manor

Oklahoma

GraceLiving Center - El Reno
Grace Living Center - Jenks
Grace Living Center - NW 10th

Oregon

Avamere Rehabilitation of Clackamas
Avamere Rehabilitation of Junction City
Chehalem Health and Rehabilitation Center
Coast Fork Nursing Center
Hearthstone at Murrayhill
Porthaven Care Center

Pennsylvania

Berkshire Commons Assisted Living Community
Corry Manor
Golden LivingCenter - Blue Ridge Mountain
Golden LivingCenter - Hillview
Golden LivingCenter - Kinzua
Golden LivingCenter - Mansion
Golden LivingCenter - Phoenixville
Golden LivingCenter - Reading
Golden LivingCenter - Rosemont
Golden LivingCenter - South Hills
Golden LivingCenter - Uniontown
Golden LivingCenter - Western Reserve
Highland Center
Mifflin Court Assisted Living - Genesis HealthCare Corp.
Orwigsburg Center - Genesis HealthCare Corp.
Rose View Center- Genesis HealthCare Corp.
Rose View Court, Genesis HealthCare Corp.

Rhode Island

Heatherwood Nursing and Rehabilitation Center

South Carolina

Heritage Healthcare at the Pines
Myrtle Beach Manor
Sumter East Health and Rehabilitation Center
UniHealth Post Acute Care – Columbia

South Dakota

Golden LivingCenter - Meadowbrook
Golden LivingCenter - Pierre
Highmore Healthcare Center

White Healthcare Center

Tennessee

Colonial Hills Nursing Center

Fairpark Healthcare Center

Golden LivingCenter - Union City

Laurel Manor Health Care

Madison Healthcare and Rehabilitation Center

Marshall C. Voss Health & Rehabilitation

Mayfield Rehabilitation and Special Care Center - Diversicare Management Services

SunBridge Care & Rehabilitation - Ardmore

Texas

Beechnut Manor - A Nexion Facility

Bellmire Healthcare Facilities

Clarksville Nursing Center

Colonial Manor Health & Rehab Center

Crowell Nursing Center

Lampasas Nursing and Rehabilitation Center

Linden Healthcare Center - A Nexion Facility

McKinney Healthcare Center - A Nexion Facility

Midwestern Healthcare Center - A Nexion Facility

New Boston Healthcare Center - A Nexion Facility

Omaha Healthcare Center - A Nexion Facility

Palo Pinto Nursing Center

Pittsburg Nursing Center

Prairie House Living Center

Rehabilitation and Healthcare Center at Baytown

Rosenberg Health & Rehabilitation

Santa Fe Health and Rehabilitation

Southwood Nursing and Rehab Center - A Nexion Facility

Terrell Healthcare Center - A Nexion Facility

The Pointe Rehabilitation & Healthcare Center

Vernon Care Center

Village Creek Rehab and Nursing Center - A Nexion Facility

White Settlement Nursing Center

Utah

Alpine Valley Care Center

Bear River Valley Care Center - A Mission Health Services Facility

Hillside Rehabilitation Care Center - A Mission Health Services Facility

Uintah Care Center

Virginia

Eastwood Assisted Living

Fairmont Crossing Rehabilitation and Health Care Center

Golden LivingCenter - Alleghany

Golden LivingCenter - Bayside of Poquoson

Golden LivingCenter - Blue Ridge

Golden LivingCenter - Fredericksburg

Golden LivingCenter - Petersburg
Heritage Green Assisted Living Lynchburg
MeadowView Terrace
Nansemond Pointe Rehabilitation & Healthcare Center

Vermont

Starr Farm Nursing Center

Washington

Avamere Olympic Rehabilitation of Sequim
Cascade Vista Convalescent Center
Northwest Continuum Care Center

Wisconsin

Brookfield Rehabilitation & Specialty Care
Cedar Springs Health and Rehabilitation Center
Golden LivingCenter - Golden Age
Menomonee Falls Health Care Center
Oakbrook Health and Rehabilitation

West Virginia

Ansted Center - Genesis HealthCare Corp.
Golden LivingCenter - Glasgow
Golden LivingCenter - Riverside
Madison Center - Genesis HealthCare Corp.
White Sulphur Springs Center - Genesis HealthCare Corp.

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